

# CERTIFICATE OF EXCELLENCE

THIS CERTIFICATE IS AWARDED TO

*Giancarlo Moreno*

Granted by Fidelity Insurance Direct for delivering top-tier support to enhance the seamless user experience within these vital financial and insurance realms.

Comprehensive understanding of product management, prioritizing customer satisfaction & ensuring a robust foundation for life and financial well-being. Expertise in optimizing the functionality of

**Life, Health, and Indexed Universal Life products.**

4/18/24

Renewal Date

CERTIFICATE ISSUED BY  
Fidelity  
Insurance  
Direct

*Jonathan Arcevalo Pineda*

Signature