

CERTIFICATE

OF EXCELLENCE

THIS CERTIFICATE IS AWARDED TO

Carlos Ortiz

Granted by Fidelity Insurance Direct for delivering top-tier support to enhance the seamless user experience within these vital financial and insurance realms.

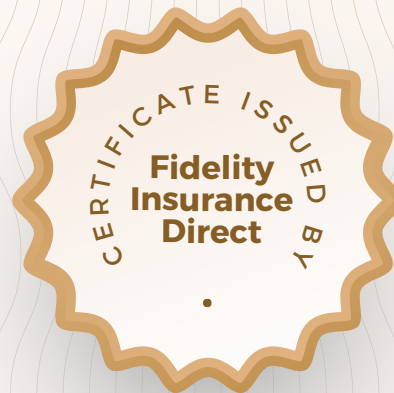
Comprehensive understanding of product management, prioritizing customer satisfaction & ensuring a robust foundation for life and financial well-being. Expertise in optimizing the functionality of

Life, Health, and Indexed Universal Life products.



4/12/24

Renewal Date



Jonathan Arcevalo Pineda

Signature

