CERTIFICATE

OF EXCELLENCE

THIS CERTIFICATE IS AWARDED TO

Ryan Rivera

Granted by Fidelity Insurance Direct for delivering top-tier support to enhance the seamless user experience within these vital financial and insurance realms. Comprehensive understanding of product management, prioritizing customer satisfaction & ensuring a robust foundation for life and financial well-being. Expertise in optimizing the functionality of

Life, Health, and Indexed Universal Life products.

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Fidelity Insurance Direct

12/28/23

Date

Jonathan Arvevalo Pineda

Signature